



**El Paso Health**  
HEALTH PLANS FOR EL PASOANS. BY EL PASOANS.

# ***GET PAID FASTER***

El Paso Health STAR/CHIP/STAR+PLUS/MA-DSNP reimbursements are available to all enrolled providers by check or electronic funds transfer (EFT). Providers are strongly encouraged to utilize EFT, which allows for more rapid reimbursement.

EPH recommends all Texas Medicaid and Medicare providers receive payment by EFT. EFT is a method for directly depositing funds into a designated bank account. EFT does not require special software, for providers to enroll.



## **Advantages of EFT**

- Electronically-deposited funds are available more quickly than with paper checks.
- Eliminates lost or stolen checks.
- Cost-effective solution, businesses save money.
- Employees can concentrate on larger issues since the details are handled through electronic automation.
- No risk of human error in counting, fraudulent bills, and extra expense or effort for an employee to manage the money from transaction.

## **How Do I Request EFT?**

- [www.elpasohealth.com](http://www.elpasohealth.com) click on provider login
- Create an Administrative Provider Portal Account to access EFT Form
- Under Quick links click on EFT Form and fill out in its entirety
- Email EFT Form to [ProviderRelationsDG@elpasohealth.com](mailto:ProviderRelationsDG@elpasohealth.com) or fax to 915-225-6762
- Process will be completed within 5 business days
  - RA's will be available for a six-month period
  - RA's are also available via 835's through a clearing house fill out the form for Electronic Remittance Advice (835) Request Form.

### **Need assistance or have questions?**

Please contact our Provider Relations Team at 915-532-3778 or email [PProviderRelationsDG@elpasohealth.com](mailto:PProviderRelationsDG@elpasohealth.com) Monday - Friday 8 a.m. to 5 p.m.